

Contents

Preface	xiii
Chapter 1 INTRODUCTION TO TELECOMMUNICATION SYSTEMS	1
1.1 Scope of Teletraffic Engineering	1
1.1.1 Determination of Parameters	2
1.1.2 Traffic System Design	2
1.1.3 Traffic Order	3
1.2 Evolution of Switching	3
1.2.1 Manual Switchboards	4
1.2.2 Automatic Dial Operation	5
1.2.3 Common-Control Systems	6
1.3 Numbering Plans	7
1.3.1 Numbering Plan Areas	9
1.3.2 Office Codes	10
1.3.3 Access Codes	10
1.4 Signaling Plans	10
1.4.1 Subscriber Line Signaling	12
1.4.2 E&M Trunk Signaling	13
1.4.3 Single-Frequency Trunk Signaling	14
1.4.4 Multifrequency Trunk Signaling	14
1.4.5 Common-Channel Interoffice Signaling	15
1.4.6 Typical Signaling Sequence	15
1.5 Routing Plans	17
1.5.1 Alternate Routing	17
1.5.2 Intertoll Trunks	18
1.5.3 Adaptive Routing	19

1.6	Data Services	19
1.6.1	Packet Switching	19
1.6.2	Local-Area Networks	20
1.6.3	Integrated Services Digital Network	20
	References	21
Chapter 2 TRAFFIC CHARACTERISTICS AND SERVICE OBJECTIVES		23
2.1	Traffic Terminology	23
2.1.1	Call, Call Attempt, and Call-Attempt Factor	23
2.1.2	Call-Holding Time	24
2.1.3	Busy Hour	25
2.1.4	Traffic Density and Traffic Intensity	25
2.1.5	Offered, Carried, and Blocked Traffic	25
2.1.6	Loss and Delay Systems	25
2.2	Traffic Units	26
2.2.1	Traffic Flow	26
2.2.2	Erlangs and Unit Calls	26
2.3	Volume and Nature of Traffic	28
2.3.1	Variations in Traffic Intensity	28
2.3.2	Service Objectives	29
2.4	Grade of Service	29
2.4.1	Blocking Criteria	30
2.4.2	Delay Criteria	30
2.4.3	Blocking and Delay Formulas	30
2.5	Queuing Systems	31
2.5.1	Queue Length Indication	31
2.5.2	Queuing Formulas	32
2.6	Probability Concepts	32
2.6.1	Binomial Distribution	33
2.6.2	Normal Distribution	34
2.6.3	Poisson Distribution	34
	References	34
Chapter 3 COMMON-EQUIPMENT DIMENSIONING		35
3.1	Applicable Assumptions	36
3.1.1	Independent Sources	36
3.1.2	Random Calls	38
3.1.3	Server-Holding Times	38
3.1.4	Immediate Connection	38
3.1.5	Number of Sources	39
3.1.6	Disposition of Blocked Calls	39
3.1.7	Deviations from Assumptions	40

3.2	Traffic Calculations	40
3.2.1	Trunk-Group Traffic	40
3.2.2	Signaling-Register Traffic	41
3.3	Poisson Distribution	42
3.3.1	Poisson Formula	42
3.3.2	Poisson Traffic Capacity Tables	43
3.4	Erlang-B Distribution	44
3.4.1	Erlang-B Formula	44
3.4.2	Erlang-B Traffic Capacity Tables	45
3.5	Erlang-C Distribution	46
3.5.1	Erlang-C Formulas	46
3.5.2	Erlang-C Delay Loss Probability Tables	48
3.6	Engset Distribution	48
3.6.1	Engset Formula	48
3.6.2	Engset Loss Probability Tables	50
	Reference	51
Chapter 4	SWITCHING MATRIX CONGESTION	53
4.1	Switching Matrix Concepts	53
4.1.1	Space-Divided Switch Array	54
4.1.2	One-Stage Matrix	54
4.2	Link Systems	55
4.2.1	Two-Stage Link Matrix	56
4.2.2	Three-Stage Link Matrix	59
4.2.3	Four-Stage Mesh Matrix	62
4.2.4	Four-Stage Spiderweb Matrix	67
4.3	Time-Divided Digital Matrices	70
4.3.1	Time-Slot Interchanger	71
4.3.2	Multistage Digital Matrices	72
	References	74
Chapter 5	SWITCHING CONTROL SYSTEMS	75
5.1	Common-Control Concepts	75
5.1.1	Distributed Control	76
5.1.2	Centralized Control	76
5.2	Wired-Logic Control	76
5.2.1	Information Exchange	77
5.2.2	Supervisory Equipment	77
5.2.3	Matrix Control	78
5.2.4	Common-Control Equipment	78
5.3	Stored-Program Control	79
5.3.1	Supervisory Equipment	80
5.3.2	Matrix Control	80

5.3.3	Input-Output Devices	81
5.3.4	Common-Control Equipment	81
5.4	Common-Control Congestion Analysis	82
5.4.1	Areas of Congestion	82
5.4.2	Receiver Attachment	83
5.4.3	Interdigital-Access Delay	83
5.4.4	Dial-Tone Delay	84
5.4.5	Speed of Switching	84
5.4.6	Method of Analysis	85
5.5	Processor-Loading Analysis	86
5.5.1	Fixed-Processing Tasks	87
5.5.2	Variable-Processing Tasks	87
5.5.3	Processor-Load Factor	88
Chapter 6	PRECEDENCE AND PREEMPTION	89
6.1	Multilevel-Precedence Systems	89
6.1.1	Applicable Assumptions	90
6.1.2	Call-Precedence Distribution	90
6.2	Preemption Probability	91
6.2.1	Subscriber-Line Preemption	91
6.2.2	Trunk Preemption	91
6.2.3	Server Preemption	92
6.2.4	Call Preemption	93
6.3	Five-Level Precedence Example	94
6.3.1	Subscriber-Line Preemption	95
6.3.2	Trunk Preemption	95
6.3.3	Server Preemption	95
6.3.4	Call Preemption	95
Reference		96
Chapter 7	PLANNING AND FORECASTING	97
7.1	Facility Planning	97
7.1.1	Types of Plans	97
7.1.2	Engineering Specifications	98
7.1.3	Planning Process	99
7.2	Traffic Forecasts	99
7.2.1	Traffic Volume and Distribution	100
7.2.2	Comparative and Contingency Forecasts	100
7.2.3	Noneconomic Considerations	101
7.3	Forecasting Techniques	101
7.3.1	Analysis of Historical Data	102
7.3.2	Estimating Future Trends	110
7.3.3	Professional Judgment	112

Appendix A Poisson Traffic Capacity Tables	113
Appendix B Erlang-B Traffic Capacity Tables	119
Appendix C Erlang-C Delay Loss Probability Tables	125
Appendix D Engset Loss Probability Tables	151
Glossary	161
Index	163